

Teleradiology Quality Assurance

ANSWERS for you. For your patients.

About

ONRAD's superior Quality Assurance program for teleradiology interpretations ensures that all reported discrepancies are thoroughly reviewed by the Quality Committee and customers receive follow up communication. ONRAD radiologists are consistently below 0.30% for major and minor interpretation discrepancies.

Reported Discrepancies as a Percentage of All Studies Read



QA Process

- Discrepancy is reported by customer.
- Details are logged into the ONRAD system for tracking.
- Images and reports are sent to Dr. Vincent and Dr. Salen for initial evaluation.
- Serious discrepancies and teaching cases are sent to the Quality Committee for evaluation.
- The Quality Committee grades each discrepancy and makes recommendations for any additional action.
- Follow up communication is sent to the customer.
- Quarterly data is tallied for customer facility and individual physicians.
- ONRAD completes an internal evaluation of individual physician quality and addresses any issues.
- Quarterly QA reports are sent to customers for tracking performance of ONRAD physicians.

Peer Review Process for Final Reports

ONRAD over reads a random sample of studies from each facility and conducts an internal evaluation for physician group performance and individual physician quality. Results of the peer review are reported via physician-to-physician communication at each facility.

Comprehensive Quality Assurance Programs

ONRAD can provide a complete Quality Assurance program for hospitals that do not have one or would like help developing a new process. ONRAD's Quality Committee will work closely with on-site physicians to develop a program that meets the hospital's needs and ensures the highest quality patient care.